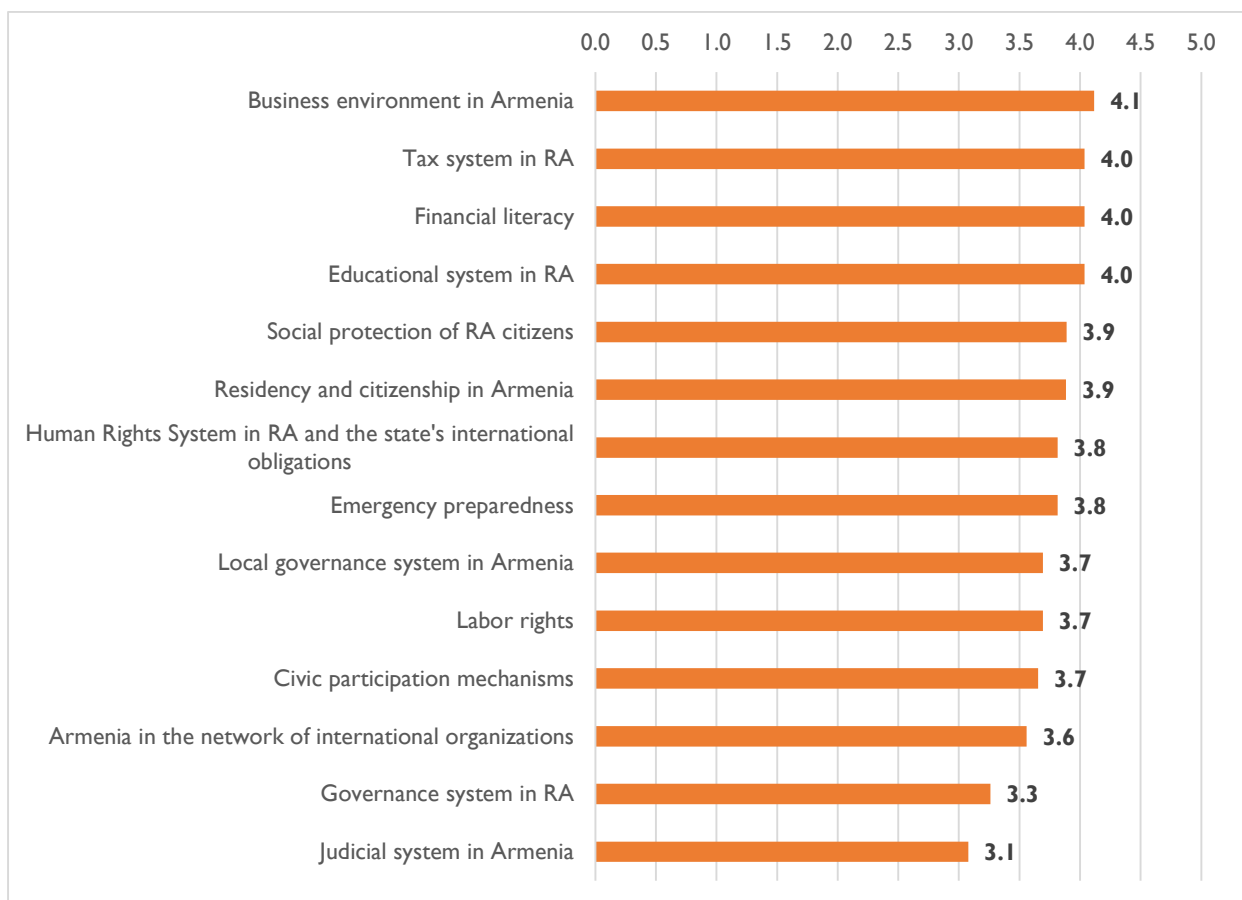


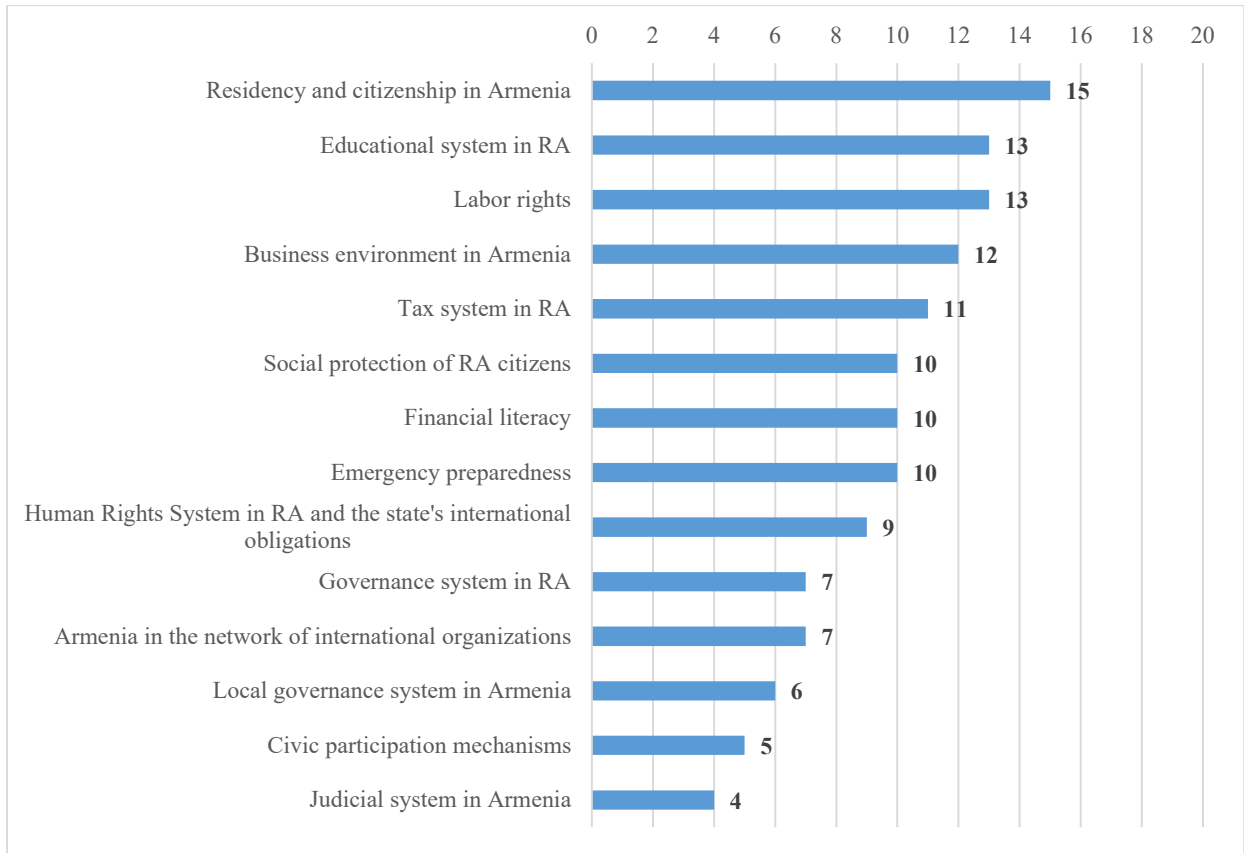
Survey to assess the knowledge requirements related to diverse systems and processes in the Republic of Armenia

This online survey aimed to uncover the needs and interests of individuals forcibly displaced from Nagorno Karabakh (NK) concerning various systems and processes in the Republic of Armenia. Overall 28 experts from the community of the forcibly displaced people from NK, representing civil society, media, and private sector provided feedback. The survey was conducted in December 2023.

- 1. Please assess the appeal, relevance, and necessity of the short-term courses listed below by providing a rating on a scale of 1-5. Please use 1 for the least necessary and 5 for the most necessary.**



2. If you are familiar with the listed topics but believe that your acquaintances may benefit from a course, kindly identify the subjects that you think would be interesting, relevant, and necessary for them.



3. If you have any recommendations or suggestions regarding the subtopics related to the aforementioned directions, please submit them.

- The available information on social protection in RA is very incomplete and contradictory, a significant part of displaced people from Artsakh need to be informed in this regard.
- I propose to create equal conditions for the citizens of NK and the citizens of RA, because there are a number of problems in that field. 1: Citizens of NK cannot apply for a driver's license in RA, because we are citizens of a FOREIGN country, and driving licenses provided by RA are intended only for RA citizens, 2: We cannot apply for an identification card in RA
- I am very interested in financial literacy, will look forward to a course on it.

4. If you have any recommendations or suggestions for alternative topics and directions, please submit them.

- On the topic of "temporary" protection of NK refugees in RA
- I think it would be useful to provide knowledge about the labor market to those displaced from NK, because one of the primary problems for us is to find a job.
- I don't know how we can include this topic here, but the primary problem for people is inactivity, which is why people leave the borders of Armenia. Even if they find a job, people are faced with very low wages, which creates the ideal conditions to seek livelihoods abroad.
- In our opinion, there is a need to organize public discussions with forcibly displaced people from NK regarding this or that decision of the RA government. Those discussions will help people to understand the pros and cons of the decision, will contribute to the quick resolution of a number of individual issues.